1 ASSESSMENT CHECKLIST

Name: _____

- 1. General Work Knowledge
- 2. Google Knowledge
- 3. Interests Assessment
- 4. Preferred Workplace Profile
- 5. Work Smarts

2 GENERAL WORK KNOWLEDGE ASSESSMENT

Name:	
Date: .	
Check	all items that you know how to do on your own without support:
	I know how to use a computer or laptop.
	I have a smartphone.
	I know how to use a smartphone.
	I have an email address.
	I check my email at least once a day.
	I use a calendar to keep track of my appointments.
	I am familiar with Google.
	I know how to do internet research.
	II know to find an address using the internet.
	I have a Gmail address.
	I am familiar with these Google apps:
	□ Drive
	□ Calendar
	□ Maps
	□ Contacts
	□ Tasks
	I know how to use the program word to type documents.
	I know how to use the program excel to draft spreadsheets.
	I know how to arrive to an appointment on time.
	An interview should take how long?
	☐ 15 minutes
	☐ 1 hour
	□ 2 hours

Ш	I have a resume.
	I have applied for a job.
	I have worked as a volunteer or held a paying job.
	I know the type of job that I want and/or have a career goal.
	I have at least 3 adult personal references.
	I have at least 3 work references.
	I know that I should bring my resume to an interview.
	I know that I should get 8 hours sleep the night before an interview.
	I know how to prepare a healthy breakfast.

3 GOOGLE KNOWLEDGE ASSESSMENT

Name:							
Date: _							
Check a	neck all items that you can do on your own without support:						
		ogle					
		Create a new account					
		Change my personal information					
		Change my password					
	Gm						
		Compose and send an email					
		Format an email (i.e. change text, indent, add bullets)					
		Search for an email					
		Create and edit a label					
		Set filters					
		Manage settings					
		☐ Add a picture					
		☐ Create a signature					
		☐ Create a vacation responder					
		☐ Create a folder					
		☐ Create a filter					
		☐ Forward emails					
		☐ Set a theme					
		☐ Set the "undo" send feature					
	Cal	endar					
		Create an event with a time, date and location					
		Share an event					

	Add repeat to an event
	Add location
	Add description
	Add notifications
	Change event time zone
	Change event color
	Create a calendar
	Share a calendar
Dri	ve
	Create a document on Docs (like Word)
	Create a spreadsheet on Sheets (like Excel)
	Create a presentation on Slides (like PowerPoint)
	Create a survey on Forms
	Search for a document, spreadsheet, or presentation
	Share a Doc/Sheet/Slide/Survey
	Create a Folder
	Move a Doc/Sheet/Slide/Survey to a folder
Ma	ps
	Find an address
	Estimate time travel
	Check traffic
Tas	ks
	Know how to access on Gmail
	Know how to access on Calendar
	Add/delete a task
	Add a task due date
Co	ntacts
	Create a new contact
	Edit a contact
	Create a contact group

4 INTERESTS INVENTORY

Name:
Date:
When you have free time and no one is telling you what to do, what do you like to do? 1. 2.
3.
What do you like to talk about, read about, or do for a long period of time?
1.
2.3.
What was/is your favorite subject in school?
1.
2.
3.
If you are at a bookstore or magazine stand, what type of book or magazine would you pick up?
1.
2.
3.
What are your favorite sports, hobbies, or recreational activities?
1.
2.
3.
What are your favorite internet sites and subject matter on those sites?
1.
2.
3.

5 PREFERRED WORKPLACE PROFILE

Name:
Date:
1. What jobs and careers are you most interested in? List up to 10.
2. List the job-specific skills, degrees, or certificates that you've received computer programs that you are proficient in, and foreign language that you are conversant in.
Skills:
Degrees or certificates:
Computer software programs:

Foreign languages

YOUR JOB-RELATED TALENTS AND SKILLS

Circle the words that are most applicable to you:

Acting	Advising	Analyzing (ideas, situations)
Assembling	Budgeting	Building
Calculating	Caring for Animals	Caring for People
Caring for Things (plants, artwork)	Categorizing	Classifying
Compiling	Composing Music	Coordinating (events, work)
Counseling	Creating	Decorating
Deciding	Demonstrating	Designing
Drawing	Editing	Estimating
Evaluating (a performance)	Examining (info, patient)	Explaining
Handling Complaints	Influencing	Initiating
Innovating	Inspecting	Interpreting (data, languages)
Inventing	Investigating	Leading
Listening	Meeting Deadlines	Meeting the Public
Monitoring	Motivating	Negotiating
Observing	Operating (equipment)	Organizing
Persuading	Photographing	Presenting
Proofreading	Public Speaking	Reasoning
Recording Information	Repairing	Researching
Scheduling	Selling	Summarizing
Supervising	Teaching	Testing
Troubleshooting	Updating	Visualizing
Writing		

Additi	Additional Skills:				
IMPO	RTANT CRIT	ERIA AND IDEAL WORK ENVIRONMENT			
How r	nany hours	do you want to work per week?			
	Less than 1	0 hours			
	Between 1	0 and 20 hours			
	Between 2	0 and 40 hours			
	40 hours o	r more			
What i	s your maxir	num commute (time and distance)?			
	Time:	minutes / hours (circle one)			
	Distance: _	miles			
How v	vill you get to	o and from work?			
	Drive my o	wn car			
	Use public	transportation			
	Walk				
How n	nuch money	do you need to make? (choose at least one)			
	\$	per hour			
	\$	per week			
	\$	per month			
	\$	per year			
How n	nuch money	do you want to make? (choose at least one)			
	\$	per hour			
	\$	per week			
	\$	per month			
	\$	per year			

•	u willing/able to obtain further training or education in order to refer to refer to for a particular job?
	Yes
	No
-	u prefer to perform the same duties every day, different duties day, or a combination of both?
	Same duties every day
	Different duties every day
	Combination of both
-	u need a job that is very structured, where you know exactly ou need to do, or one that allows you to decide what tasks to do hen?
	Structured environment where you know what to do
	Allows you to decide what tasks to do and when
Do yo	u prefer a job with a slow and steady pace or one that is fast?
	Slow and steady pace
	Fast paced
Can yo	ou manage a job with tight deadlines and surprise projects?
	Yes
	No
How d	o you prefer to work?
	Alone for most of the day
	Minimal interaction with coworkers
	Lots of interaction with coworkers
	Interaction with people inside and outside of the organization
What k	kind of supervision do you need?
	Close, including contact with my supervisor several times per day
	Daily check-ins

		Weekly supervision
		Prefer to be self-employed
Do	you	want to work indoors or outdoors?
		Indoors
		Outdoors
Do	you	prefer an environment that is formal or informal?
		Formal
		Informal
Do	you	prefer detailed, well-defined or creative/strategic work?
		Detailed and well-defined
		Creative/strategic work
Wh	ich (of the following do you prefer working with?
		Animals
		Facts and information
		Ideas
		Numbers
		Decade
		People
		Your hands
Wh	at o	ther criteria are important to you?

Adapted by AWN from *The Complete Guide to Getting a Job for People with Asperger's Syndrome* by Barbara Bissonnette (2013)

6 WORK SMARTS SPREADSHEET

After the Work Smarts Assessment is completed, it is 3-hole punched and filed in this section of the binder.

AUTISM WORKS NOW Workplace Paperwork

7 EMPLOYMENT APPLICATION



Employment Application

	Contract to the Contract of Co	Applicant		ation		. Alexandria de la característica de las abelias de la característica de la característica de la característic	
Full Name:						Date:	
	Last	First			M.I.		
Address:							
	Street Address					Apartment/Unit #	
	City				State	ZIP Code	
	City				State	ZIF Code	
Phone:			Email_				
Date Availal	ole: S	Social Security No.:_			Desired	Salary:	
Position App	olied for:		and the second s				
Are you a ci	tizen of the United States	YES NO	If no,	are you	authorized to wo	YES Nork in the U.S.?	_
Have you ev	ver worked for this compar	YES NO	If yes,	when?_			
Have you ev	ver been convicted of a fel	YES NO Ony?					
If yes, expla	in:						
		Edu	ıcation				
High School	:	Addres	s:				
From:	To:	_ Did you graduate	YES	NO	Diploma::		
College:		Addres	s:			9	
From:	To:	_ Did you graduate	YES	NO	Degree:	***************************************	
Other:		Addres	s:		-		
From:	To:	_ Did you graduate	YES	NO	Degree:		
		Refe	erences				

Please list three professional references.

Company: Phone: Address: Relationship: Company: Phone: Address: Phone: Full Name: Relationship: Company: Phone: Address: Phone: Address: Supervisor: Job Title: Starting Salary:\$ Ending Salary:\$ Responsibilities: From: To: Reason for Leaving: May we contact your previous supervisor for a reference? Phone: Address: Job Title: Starting Salary:\$ Ending Salary:\$ May we contact your previous supervisor for a reference? Phone: Address: Supervisor: Job Title: Starting Salary:\$ Ending Salary:\$	Full Name:		and the second s		Relationship:
Full Name:					Phone:
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Address: Full Name:	-				
Company: Phone:	Address:				
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Address: Previous Employment	Company				
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Address: Supervisor: Job Title: Starting Salary:\$ Ending Salary:\$ Responsibilities: From: To: Reason for Leaving: May we contact your previous supervisor for a reference? YES NO Company: Phone: Address: Supervisor:	May we contact y	our previous supervisor for a reference?	-	-	
Address: Supervisor: Job Title: Starting Salary:\$ Ending Salary:\$ Responsibilities: From: To: Reason for Leaving: May we contact your previous supervisor for a reference? YES NO Company: Phone: Address: Supervisor:	Company				Phone:
Job Title: Starting Salary:\$ Ending Salary:\$ Responsibilities: Reason for Leaving: YES NO May we contact your previous supervisor for a reference? Phone: Supervisor: Supervisor:	Addross:				0 .
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From: To: Reason for Leaving:	Job Title:	Starting S	Salary:		Ending Salary:\$
May we contact your previous supervisor for a reference? YES NO	Responsibilities:				2 4
May we contact your previous supervisor for a reference? YES NO	From:	To:	Reason fo	or Leaving:_	
Address: Supervisor:	May we contact yo	our previous supervisor for a reference?	YES	NO	
Address: Supervisor:	Company:				Phone:
Responsibilities:	Responsibilities:				
From: To: Reason for Leaving:					lv .

May we contact your previous supervisor for a reference?	D D				
Military	Service				
Branch:		From:	To:		
Rank at Discharge:	Type of D	ischarge:			
If other than honorable, explain:					
Disclaimer ar	nd Signatu	ıre			
I certify that my answers are true and complete to the best of my knowledge.					
If this application leads to employment, I understand that false or misleading information in my application or interview may result in my release.					
Signature:		Dat	e:		

AUTISM WORKS NOW Workplace Paperwork

8 FORM W-4

Form W-4 (2017)

Purpose. Complete Form W-4 so that your employer can withhold the correct federal income tax from your pay. Consider completing a new Form W-4 each year and when your personal or financial situation changes.

Exemption from withholding. If you are exempt, complete only lines 1, 2, 3, 4, and 7 and sign the form to validate it. Your exemption for 2017 expires February 15, 2018. See Pub. 505, Tax Withholding and Estimated Tax.

Note: If another person can claim you as a dependent on his or her tax return, you can't claim exemption from withholding if your total income exceeds \$1,050 and includes more than \$350 of unearned income (for example, interest and dividends).

Exceptions. An employee may be able to claim exemption from withholding even if the employee is a dependent, if the employee:

- Is age 65 or older,

For Privacy Act and Paperwork Reduction Act Notice, see page 2.

The exceptions don't apply to supplemental wages greater than \$1,000,000.

Basic instructions. If you aren't exempt, complete the Personal Allowances Worksheet below. The worksheets on page 2 further adjust your withholding allowances based on itemized deductions, certain credits, adjustments to income, or two-earners/multiple jobs situations.

Complete all worksheets that apply. However, you may claim fewer (or zero) allowances. For regular wages, withholding must be based on allowances you claimed and may not be a flat amount or percentage of wages.

Head of household. Generally, you can claim head of household filing status on your tax return only if you are unmarried and pay more than 50% of the costs of keeping up a home for yourself and your dependent(s) or other qualifying individuals. See Pub. 501, Exemptions, Standard Deduction, and Filing Information, for information.

Tax credits. You can take projected tax credits into account in figuring your allowable number of withholding allowances. Credits for child or dependent care expenses and the child tax credit may be claimed using the Personal Allowances Worksheet below.

Nonwage income. If you have a large amount of nonwage income, such as interest or dividends, consider making estimated tax payments using Form 1040-ES, Estimated Tax for Individuals. Otherwise, you may owe additional tax. If you have pension or annuity income, see Pub. 505 to find out if you should adjust your withholding on Form W-4 or W-4P.

adjust your withnoiding on Form W-4 or W-4P.

Two earners or multiple jobs. If you have a
working spouse or more than one job, figure the
total number of allowances you are entitled to claim
on all jobs using worksheets from only one Form
W-4. Your withholding usually will be most accurate
when all allowances are claimed on the Form W-4
for the highest paying job and zero allowances are
claimed on the others. See Pub. 505 for details.

Nonresident alien. If you are a nonresident alien, see Notice 1392, Supplemental Form W-4 Instructions for Nonresident Aliens, before completing this form.

Check your withholding. After your Form W-4 takes effect, use Pub. 505 to see how the amount you are having withheld compares to your projected total tax for 2017. See Pub. 505, especially if your earnings exceed \$130,000 (Single) or \$180,000 (Married).

Future developments. Information about any future developments affecting Form W-4 (such as

Form **W-4** (2017)

	ed deductions, on his	income; tax credits; or s or her tax return.	See Pub. 505 for information credits into withholding allow	n on converting you wances.	r other legislation at www.ii	n enacted after we rs. <i>gov/w4</i> .	release it)) will be posted
		Persona	I Allowances Works	heet (Keep fo	or your records.)			
Α	Enter "1" for you	ırself if no one else can c	laim you as a dependent					Α
	ſ	• You're single and have	only one job; or)		
В	Enter "1" if: {		only one job, and your spo			} .		В
	(•	ond job or your spouse's v	• (, . ,			
С		ır spouse. But, you may				orking spouse	or more	
	than one job. (Er	ntering "-0-" may help yo	u avoid having too little ta	ax withheld.) .				C
D	Enter number of	dependents (other than	your spouse or yourself)	you will claim o	n your tax return .			D
Е	•	vill file as head of house	,			,		E
F	F Enter "1" if you have at least \$2,000 of child or dependent care expenses for which you plan to claim a credit F							
	•	clude child support paym	,			,		
G		t (including additional chi	•					
		come will be less than \$70 eligible children or less '				then less "1" if	you	
	• If your total inco	ome will be between \$70,0	00 and \$84,000 (\$100,000	and \$119,000 it	f married), enter "1"	for each eligible	child.	G
Н	Add lines A through	h G and enter total here. (N	lote: This may be different f	from the number	of exemptions you cl	aim on your tax r	return.) 🕨	Н
	For accuracy,	 If you plan to itemize and Adjustments World 	or claim adjustments to i	income and wan	t to reduce your with	nholding, see the	e Deduct	ions
	worksheets that apply.	 If you are single and I earnings from all jobs ex to avoid having too little 	have more than one job oxceed \$50,000 (\$20,000 if tax withheld.	or are married ar married), see the	nd you and your spe e Two-Earners/Mul	ouse both work tiple Jobs Work	and the	combined n page 2
	, (If neither of the above	e situations applies, stop h	ere and enter th	e number from line l	on line 5 of Fo	rm W-4 b	elow.
		Separate here and	give Form W-4 to your en	nployer. Keep th	ne top part for your	records		
	W_4	Employe	e's Withholding	g Allowan	ce Certifica	te	OMB N	o. 1545-0074
Form	WW		itled to claim a certain numb				90	17
	ment of the Treasury Il Revenue Service		ne IRS. Your employer may b					9
1	Your first name ar	nd middle initial	Last name			2 Your social	security r	number
	Home address (no	umber and street or rural route)	3 Single	Married Marr	ried, but withhold a	at higher S	ingle rate.
				Note: If married, be	ut legally separated, or spo	use is a nonresident	alien, check	the "Single" box.
	City or town, state	e, and ZIP code		1 -	ame differs from that a	-		· · · —
- 5	Total number of	of allowances you are cla	iming (from line H above	or from the app	olicable worksheet o	on page 2)	5	
6		ount, if any, you want with	• (6 \$	
7		ion from withholding for			e following conditio	ns for exemption		
	• Last year I had a right to a refund of all federal income tax withheld because I had no tax liability, and							
	This year I expect a refund of all federal income tax withheld because I expect to have no tax liability.							
	If you meet bo	th conditions, write "Exer	mpt" here		•	7	•	
Unde	er penalties of perju	ıry, I declare that I have ex	amined this certificate and	, to the best of m	ny knowledge and be	elief, it is true, co	orrect, an	d complete.
	loyee's signature	nless you sign it.) ▶				Date ▶		
(11118		and address (Employer: Com	plete lines 8 and 10 only if con-	ding to the IRS \	9 Office code (optional)		dentificatio	n number (EIN)
0	Employer shame	and address (Employer, COM)	piete intes o and 10 only il Sen	ang to the ins.)	onice code (optional)	io Employerio	aei iliiicali0	m number (EIIV)

Cat. No. 10220Q

Form W-4 (2017)

Purpose. Complete Form W-4 so that your employer can withhold the correct federal income tax from your pay. Consider completing a new Form W-4 each year and when your personal or financial situation changes.

Exemption from withholding. If you are exempt, complete only lines 1, 2, 3, 4, and 7 and sign the form to validate it. Your exemption for 2017 expires February 15, 2018. See Pub. 505, Tax Withholding and Estimated Tax.

Note: If another person can claim you as a dependent on his or her tax return, you can't claim exemption from withholding if your total income exceeds \$1,050 and includes more than \$350 of unearned income (for example, interest and dividends).

Exceptions. An employee may be able to claim exemption from withholding even if the employee is a dependent, if the employee:

- Is age 65 or older,

The exceptions don't apply to supplemental wages greater than \$1,000,000.

Basic instructions. If you aren't exempt, complete the Personal Allowances Worksheet below. The worksheets on page 2 further adjust your withholding allowances based on itemized deductions, certain credits, adjustments to income, or two-earners/multiple jobs situations.

Complete all worksheets that apply. However, you may claim fewer (or zero) allowances. For regular wages, withholding must be based on allowances you claimed and may not be a flat amount or percentage of wages.

Head of household. Generally, you can claim head of household filing status on your tax return only if you are unmarried and pay more than 50% of the costs of keeping up a home for yourself and your dependent(s) or other qualifying individuals. See Pub. 501, Exemptions, Standard Deduction, and Filing Information, for information.

Tax credits. You can take projected tax credits into account in figuring your allowable number of withholding allowances. Credits for child or dependent

Nonwage income. If you have a large amount of nonwage income, such as interest or dividends, consider making estimated tax payments using Form 1040-ES, Estimated Tax for Individuals. Otherwise, you may owe additional tax. If you have pension or annuity income, see Pub. 505 to find out if you should adjust your withholding on Form W-4 or W-4P.

adjust your winnoining on Form W-a G W-a-P.
Two earners or multiple jobs. If you have a
working spouse or more than one job, figure the
total number of allowances you are entitled to claim
on all jobs using worksheets from only one Form
W-4. Your withholding usually will be most accurate
when all allowances are claimed on the Form W-4
for the highest paying job and zero allowances are
claimed on the others. See Pub. 505 for details.

Nonresident alien. If you are a nonresident alien, s Notice 1392, Supplemental Form W-4 Instructions Nonresident Aliens, before completing this form.

Check your withholding. After your Form W-4 takes effect, use Pub. 505 to see how the amount you are having withheld compares to your projected total take for 2017. See Pub. 505, especially if your earnings exceed \$130,000 (Single) or \$180,000 (Married).

• Will	lind, or claim adjustments t	o income; tax credits; or	care expenses and the child using the Personal Allowan See Pub. 505 for information	low. develop rother legislatio	Future developments. Information about any futur developments affecting Form W-4 (such as legislation enacted after we release it) will be poster			
itemi	zed deductions, on h		I Allowances Works			irs.gov/w4.		
	Enter #17 for ye	ourself if no one else can o			r your records.)			A
A	Enter 1 for yo	 You're single and have 	, ,					—
В	Enter "1" if:	You're married, have or		oues dosen't we	udo ou	l		D
ь	Enter I II.	Your wages from a second				00 or loss .		В ——
С	Enter "1" for yo	our spouse . But, you may					or more	
·		ntering "-0-" may help you	,				or more	c
D	, ,		-					<u> </u>
E								
F		have at least \$2,000 of ch						<u> </u>
•	, , , , , , , , , , , , , , , , , , , ,	nclude child support paym			, , , , , , , , , , , , , , , , , , , ,			
G	•	fit (including additional chi			,	,		
u		come will be less than \$70	,	,	,		VOLL	
		r eligible children or less "	, (, ,	,,	,		you	
	 If your total inc 	come will be between \$70,0	00 and \$84,000 (\$100,000	and \$119,000 if	married), enter "1"	for each eligible	child.	G
н	Add lines A throu	ugh G and enter total here. (N	lote: This may be different f	from the number of	of exemptions you c	laim on your tax r	return.) 🕨	н —
		• If you plan to itemize	or claim adjustments to i	ncome and wan	t to reduce your wit	hholding, see the	Deduction	ons ———
	For accuracy,	and Adjustments Worl	sheet on page 2.		,	3 .		
	complete all worksheets	If you are single and I servings from all jobs or	have more than one job o ceed \$50,000 (\$20,000 if	or are married an	d you and your sp	ouse both work	and the co	ombined
	that apply.	to avoid having too little		married), see the	: I WO-Earners/Mu	itipie Jobs Wori	(sneet on)	page z
			situations applies, stop h	ere and enter the	e number from line	H on line 5 of Fo	rm W-4 be	low.
		Separate here and	give Form W-4 to your en	nployer. Keep th	e top part for you	records		
-	W-4	Employe	e's Withholding	g Allowand	ce Certifica	te	OMB No.	1545-0074
Depar	tment of the Treasury		tled to claim a certain numb				l 20	17
Interna	al Revenue Service	, ,	ne IRS. Your employer may b	e required to send	a copy of this form			
1	Your first name	and middle initial	Last name			2 Your social	security nu	imber
_	Hanna address (
	Home address (number and street or rural route)		Married Mar			-
_	City or town ata	ite, and ZIP code			it legally separated, or spe			
	City of town, sta	ite, and zir code			me differs from that			
	Total number	of allowances you are clai	insing (from line U charre		You must call 1-800-		5	card. 🟲 🔃
6		or allowances you are cla nount, if any, you want with				on page 2)	6 \$	
7		otion from withholding for 2			following condition		-	
,			,				,,,	
	 Last year I had a right to a refund of all federal income tax withheld because I had no tax liability, and This year I expect a refund of all federal income tax withheld because I expect to have no tax liability. 							
		oth conditions, write "Exer						
Unde		jury, I declare that I have ex					orrect, and	complete.
			uno voi inivatto tirta	,	,onioago and b	, 11 10 11 100, 00		
	loyee's signature form is not valid	e unless you sign it.) ▶				Date ►		
(11115		e and address (Employer: Comp	olete lines 8 and 10 only if sen	ding to the IRS.)	9 Office code (optional)		dentification	number (EIN)
,	2.4.370 0 101	aaaaaa (Employor Oom)		g .co ro.y	- cinco osas (opissina)			(Entry)
For	Privacy Act and P	Paperwork Reduction Act I	Notice, see page 2.		Cat No. 102200		Form	W-4 (2017)

AUTISM WORKS NOW Workplace Paperwork

9 FORM I-9



Employment Eligibility Verification Department of Homeland Security U.S. Citizenship and Immigration Services

USCIS Form I-9

OMB No. 1615-0047 Expires 08/31/2019

► START HERE: Read instructions carefully before completing this form. The instructions must be available, either in paper or electronically, during completion of this form. Employers are liable for errors in the completion of this form.

ANTI-DISCRIMINATION NOTICE: It is illegal to discriminate against work-authorized individuals. Employers CANNOT specify which document(s) an employee may present to establish employment authorization and identity. The refusal to hire or continue to employ an individual because the documentation presented has a future expiration date may also constitute illegal discrimination.

an individual because the documentation p	resenteu nas a iuture	expira	lion date i	may also const	itute ille	gai discrin	IIIIauon.
Section 1. Employee Information than the first day of employment, but not			-	st complete and	d sign Se	ection 1 o	f Form I-9 no later
Last Name (Family Name)	First Name (Given Name) Middle Initial Other Last Names Used (s Used (if any)
Address (Street Number and Name)	Apt. Number	City	or Town			State	ZIP Code
Date of Birth (mm/dd/yyyy) U.S. Social Sec	urity Number Emplo	yee's E	-mail Addr	ess	E	mployee's	Telephone Number
I am aware that federal law provides for connection with the completion of this f		r fines	for false	statements o	r use of	false do	cuments in
I attest, under penalty of perjury, that I a	m (check one of the	follow	ing boxe	s):			
1. A citizen of the United States							
2. A noncitizen national of the United States	(See instructions)						
3. A lawful permanent resident (Alien Reg	gistration Number/USCIS	Numbe	er):				
4. An alien authorized to work until (expiral Some aliens may write "N/A" in the expiral some aliens may be aliented by the expiral some aliens which we will be aliented by the expiral some aliented by the expir			-		-		
Aliens authorized to work must provide only or An Alien Registration Number/USCIS Number							QR Code - Section 1 Not Write in This Space
Alien Registration Number/USCIS Number: OR				-			
2. Form I-94 Admission Number: OR				-			
3. Foreign Passport Number:				_			
Country of Issuance:				_			
Signature of Employee				Today's Date	- (mm/dd	(Anna)	
organization comproses				1 oddy o Dak	o (mmaca	33337	
Preparer and/or Translator Certif	ication (check o	ne):					
	A preparer(s) and/or tra					_	
(Fields below must be completed and sign							•
I attest, under penalty of perjury, that I h knowledge the information is true and c		compie	enon or s	ection 1 of thi	S IOIIII (anu mat i	to the best of my
Signature of Preparer or Translator					Today's [Date (mm/c	ld/yyyy)
Last Name (Family Name)			First Nam	e (Given Name)			
Address (Street Number and Name)		City or	Town			State	ZIP Code
	STO Employer Co	omplete	s Next Po	age stop			

Form I-9 11/14/2016 N Page 1 of 3



Employment Eligibility Verification Department of Homeland Security

USCIS

Form I-9 OMB No. 1615-0047 Expires 08/31/2019

U.S. Citizenship and Immigration Services

Section 2. Employer or Authorized Representative Review and Verification (Employers or their authorized representative must complete and sign Section 2 within 3 business days of the employee's first day of employment. You must physically examine one document from List A OR a combination of one document from List B and one document from List C as listed on the "Lists of Acceptable Documents.")											
Employee Info from Section 1	Last Name (Family	Name)		First Na	me (Give	n Name) 1	M.I.	Citize	nship/Immigration Status
List A Identity and Employment Auti		OR		List Iden			AN	ID		Emplo	List C syment Authorization
Document Title		Do	cument Ti	itle				Docume	nt Title	:	
Issuing Authority		Iss	uing Auth	ority				Issuing A	Authori	ity	
Document Number		Do	cument N	umber				Docume	nt Nun	nber	
Expiration Date (if any)(mm/dd/yyy	у)	Exp	piration Da	ate (if any)(i	mm/dd/yy	yy)		Expiration	on Date	e (if any	/)(mm/dd/yyyy)
Document Title											
Issuing Authority		A	dditional	Informatio	n						Code - Sections 2 & 3 lot Write in This Space
Document Number											
Expiration Date (if any)(mm/dd/yyy	у)										
Document Title											
Issuing Authority											
Document Number											
Expiration Date (if any)(mm/dd/yyy	у)										
Certification: I attest, under penalty of perjury, that (1) I have examined the document(s) presented by the above-named employee, (2) the above-listed document(s) appear to be genuine and to relate to the employee named, and (3) to the best of my knowledge the employee is authorized to work in the United States. The employee's first day of employment (mm/dd/yyyy): (See instructions for exemptions)											
Signature of Employer or Authorize	d Representa	tive		Today's Da	te(mm/dd	/уууу)	Title o	of Employ	er or A	uthoriz	ed Representative
Last Name of Employer or Authorized	Representative	Firs	t Name of	Employer or a	Authorized	Represer	ntative	Employe	er's Bu	siness	or Organization Name
Employer's Business or Organization	on Address (S	treet N	Number an	nd Name)	City or T	own		•	Sta	ite	ZIP Code
Section 3. Reverification and Rehires (To be completed and signed by employer or authorized representative.)											
A. New Name (if applicable)								B. Date of			plicable)
Last Name (Family Name)	Firs	t Name	e (Given N	lame)	N	fiddle Ini	tial	Date (mm	n/dd/yy	yy)	
C. If the employee's previous grant continuing employment authorization					provide t	he inforn	nation fo	r the doc	ument	or rece	ipt that establishes
Document Title				Docume	nt Numbe	er			Expira	ation Da	ate (if any) (mm/dd/yyyy)
l attest, under penalty of perjury, that to the best of my knowledge, this employee is authorized to work in the United States, and if the employee presented document(s), the document(s) I have examined appear to be genuine and to relate to the individual.											
Signature of Employer or Authorized Representative Today's Date (mm/dd/yyyy) Name of Employer or Authorized Representative						epresentative					

Page 2 of 3 Form I-9 11/14/2016 N

LISTS OF ACCEPTABLE DOCUMENTS All documents must be UNEXPIRED

Employees may present one selection from List A or a combination of one selection from List B and one selection from List C.

	LIST A Documents that Establish Both Identity and Employment Authorization	OR	LIST B Documents that Establish Identity	I D	LIST C Documents that Establish Employment Authorization
3.	U.S. Passport or U.S. Passport Card Permanent Resident Card or Alien Registration Receipt Card (Form I-551) Foreign passport that contains a temporary I-551 stamp or temporary I-551 printed notation on a machine- readable immigrant visa Employment Authorization Document that contains a photograph (Form		Driver's license or ID card issued by a State or outlying possession of the United States provided it contains a photograph or information such as name, date of birth, gender, height, eye color, and address ID card issued by federal, state or local government agencies or entities, provided it contains a photograph or information such as name, date of birth, gender, height, eye color, and address	2.	by the Department of State (Form
5.	I-766) For a nonimmigrant alien authorized to work for a specific employer because of his or her status: a. Foreign passport; and b. Form I-94 or Form I-94A that has the following: (1) The same name as the passport; and (2) An endorsement of the alien's		3. School ID card with a photograph 4. Voter's registration card 5. U.S. Military card or draft record 6. Military dependent's ID card 7. U.S. Coast Guard Merchant Mariner Card 8. Native American tribal document	4.	FS-545) Certification of Report of Birth issued by the Department of State (Form DS-1350) Original or certified copy of birth certificate issued by a State, county, municipal authority, or territory of the United States bearing an official seal Native American tribal document
6.	nonimmigrant status as long as that period of endorsement has not yet expired and the proposed employment is not in conflict with any restrictions or limitations identified on the form. Passport from the Federated States of Micronesia (FSM) or the Republic of the Marshall Islands (RMI) with Form I-94 or Form I-94A indicating nonimmigrant admission under the Compact of Free Association Between		9. Driver's license issued by a Canadian government authority For persons under age 18 who are unable to present a document listed above: 10. School record or report card 11. Clinic, doctor, or hospital record 12. Day-care or nursery school record	7.	U.S. Citizen ID Card (Form I-197) Identification Card for Use of Resident Citizen in the United States (Form I-179) Employment authorization document issued by the Department of Homeland Security

Examples of many of these documents appear in Part 8 of the Handbook for Employers (M-274).

Refer to the instructions for more information about acceptable receipts.

Form I-9 11/14/2016 N Page 3 of 3

AUTISM WORKS NOW Workplace Paperwork

10 RESUME WORKSHEET EXAMPLE

Your Name H	lere
Telephone Number	
Email Address	
SUMMARY	
Example: Energetic, reliable, and hard-wolis looking for a full-time or part-time job	rking high school graduate who
PROFESSIONAL EXPERIENCE	
Name of Company, City, State	Year started to Present
Job Title	
 Responsibilities and Accomplish 	nents
 Responsibilities and Accomplish 	nents
Name of Company, City, State	Year started to year ended
Job Title	
 Responsibilities and Accomplish 	nents
Responsibilities and Accomplishm	nents
EDUCATION College Degree	
Diploma	
ACCOMPLISHMENTS/HONORS/AWAR	IDS

SKILLS

- Software proficiency
- Typing speed
- Special training

INTERESTS AND HOBBIES

- Interest/hobby
- Interest/hobby

AUTISM WORKS NOW Workplace Paperwork

RESUME WORKSHEET

Name:	
Telephone Number	
Email Address	
SUMMARY	
PROFESSIONAL EXPERIENCE Name of Company, City, State	Year started to Present
Job Title:	
	shments:
 Responsibilities and Accomplis 	shments:
Name of Company, City, State	Year started to year ended
Job Title:	
 Responsibilities and Accomplis 	shments:
 Responsibilities and Accomplis 	shments:
EDUCATION Diploma/College Degree	
Certificates	

ACCO	ACCOMPLISHMENTS/HONORS/AWARDS					
SKILL	S					
•	Software proficiency					
•	Typing speed					
•	Special training					
INTER	RESTS AND HOBBIES					
•	Interest/hobby					
•	Interest/hobby					

11 YOUR WEEK WORKSHEET—WHAT HAPPENED WITH YOU?

Name:
Date:
Where did you go?
When did you go?
Who went with you?
What did you do?
What was your favorite part of the activity?

YOUR WEEK WORKSHEET—INTERVIEW YOUR PARTNER

Name:
Name of Partner:
Date:
ASK YOUR PARTNER THESE QUESTIONS: Where did you go?
When did you go?
Who went with you?
What did you do?
What was your favorite part of the activity?

12 ICEBREAKER WORKSHEET

Name:	
Date:	
,	
Candidate Name	Answer

13 AWN INCREDIBLE 5-POINT GROUP CHECK IN SCALE

1	I am really glad to be here. I will participate and I may even be able to help others.
2	I am glad to be here and I will participate.
3	I'm here. I might or might not participate.
4	I'm here. I will not participate but I will not disrupt.
5	I will not participate and I may disrupt if I have to stay.

14 AWN INCREDIBLE 5-POINT STRESS METER

's Stress Meter

13	What my Face Looks Like	How My Body Feels	What I Can Do to Calm Down
5			
4			
3	14 K		
2			No Action Needed
1			No Action Needed

15 AWN SODA CHART

Stop Observe Deliberate Act

THINK BEFORE YOU ACT WITH



Before making a decision ...



STOP



OBSERVE



DELIBERATE



Аст

16 MINDFULNESS BREATHING EXERCISE

MINDFULNESS

Definition of mindfulness

Mindfulness is being completely in touch with and aware of the present moment and taking a non-judgmental approach to your inner experience. A mindful approach to one's inner experience is simply viewing "thoughts as thoughts" as opposed to evaluating certain thoughts as positive or negative. The term comes from Eastern spiritual and religious traditions like Zen Buddhism.

How to practice being mindful

Mindfulness is about being completely in touch with the present moment. So often in our lives, we get stuck in our heads, caught up in the anxiety and worries of daily life. This exercise will introduce you to mindfulness and should be helpful in getting you "out of your head" and in touch with the present moment.

It is important to practice this exercise when you are not overly stressed out or anxious. It's similar to the experience of learning to drive a car. You don't begin driving on a busy freeway during rush hour. You start in an empty parking lot or on the streets in your neighborhood when there is not a lot of activity or many cars on the road. The same process goes for the practice of mindfulness.

Remember, it is normal for your mind to wander during this exercise, so don't get discouraged. For times like this, it may be useful to think of mindfulness in this way: if your mind wanders away from your breath one hundred times, mindfulness is about bringing your attention back to the present moment a hundred and one times.

Proper breathing

Before you try your mindful breathing exercise, it is useful to practice proper breathing. This may sound silly, but many people don"t breathe properly, which can cause them to become stressed and anxious.

Over time, people forget how to breathe properly and instead take short and shallow breaths, which can increase stress and anxiety. It is never too late to "re-learn" how to breathe to avoid becoming stressed.

Natural breathing involves your diaphragm, a large muscle in your abdomen. When you breathe in, your belly should expand. When you breathe out, your belly should fall.

MINDFULNESS BREATHING EXERCISE

Find a comfortable position in a quiet place. Sit in a position that is comfortable enough for you to fully relax your body and completely immerse yourself into your breathing. It should also be quiet enough for you to hear your own breathing.

Begin from a physically relaxed place. Release the thoughts and the stresses from your mind and just let your mind relax. These may be things that have occurred today or have been happening in your life for a while. Don't breathe from a "stressed" place. You may become distracted and try to change it.

Set an alarm. It will be easier for you to let go and relax into your breathing if you have a set end time. Also, if you fall asleep, the alarm will wake you so you don't oversleep and miss an appointment.

Relax your shoulders. Before you begin, relax your shoulders and let them fall. They shouldn't rise and fall as you breathe.

Breathe from your diaphragm. Breathe deeply. Your belly should rise with every inbreath and fall with every outbreath. This is the natural way of breathing.

Notice your breathing. Once you've relaxed your breathing, don't try to change it. Eventually, you will find yourself feeling a "oneness" with your breathing.

Focus your attention on your breathing. Let the awareness of your breath keep you anchored in the present moment. As your thoughts come and go, as physical sensations arise, or as noises happen in your environment, return your focus to back to your breathing.

Don't judge yourself when your mind wanders. This is completely normal. Instead, congratulate yourself for noticing that your mind's focus has shifted and gently redirect your attention back to your breathing.

Continue as long as you would like! Three to ten minutes is a good amount of time to practice mindfulness breathing.

Make this a habit. Practice this exercise at least once a day or when you feel the need to destress.

- For more information, click on UCLA Mindfulness Awareness Research Center at http://marc.ucla.edu/body.cfm?id=2http://marc.ucla.edu/mindful-meditations
- For additional meditations from the MARC, click on Free Guided Meditations at http://marc.ucla.edu/mindful-meditations

17 STRESS MANAGEMENT WORKSHEET

Name:		
When did you experie	nce stress?	
Date and Time of o	day:	
What happened be	efore:	
What happened af	fter:	
What level was your s	tress using the Incredibl	le 5-Point Scale? <i>Check</i>
Low Stress(1 – 2)	Medium Stress (3)	High Stress (4 – 5)
Not much	Felt stressed but didn't lose my temper	
How did your body rea	act?	
Face		
Eyes		
-1		
E . //		

Wha	at d	id you do to manage your stress?	
		I took deep breaths	
		I visualized something to calm myself down	
1		I took a walk outside to clear my head	
		Something else:	
What was the outcome?			
1		It went well and I wouldn't change anything.	
		It went OK, but I want to change how I react next time.	
1		It didn't go well and I need to change how I react next time.	
If I want a different outcome next time, what could I do differently?			

AUTISM WORKS NOW Prepare and Practice

18 TIME MANAGEMENT WORKSHEET

:
ime: 15
:
:
ocation: 20
:
:*
:
ore you leave. lete each item and add t the line with the *. Number of minutes to complete

AUTISM WORKS NOW Prepare and Practice

19 GETTING ORGANIZED WITH GOOGLE: GMAIL FORMATTING OPTIONS

TO/RECIPIENTS: TOP SECTION

TO: Person you are sending the email to

CC: Copy of email will be sent and original recipient will know it's been copied

BCC: Copy email will be sent but original recipient won't know it's been copied

SUBJECT: MIDDLE SECTION

SUBJECT: Title or subject of your email

BOTTOM SECTION

Text of your email

FORMATTING OPTIONS: CLICK ON A (bottom left side of screen)

FONTS: 11 options

- 1. Comic Sans
- 2. Fixed Width
- 3. Garamond
- 4. Georgia
- 5. arrow
- 6. San Serif
- 7. Serif
- 8. Tahoma
- 9. Trebuchet MS

- 10. Veranda
- 11. Wide

TEXT SIZE—TT: 4 options

small

normal

large

huge

B I U A

Bold Italics Underline Text Highlight

Justify: 3 options

Left Center Right

- 1. Numbered list:
- Bulleted list:

Indent: 2 options

⇒ Indent right

Indent left ⇔

Quotations

Undo

Tx

GETTING ORGANIZED WITH GOOGLE: GOOGLE CONTACT SPREADSHEET

Name:
Company:
Email:
Office Phone #:
Mobile Phone #:
Address:
Birthday:
Website:
Notes (include information about where did you meet the person:

20 DRESS FOR SUCCESS: MEN'S MEASUREMENT WORKSHEET

HOW TO MEASURE: REMEMBER TO KEEP THE TAPE LOOSE

NECK _		Measure around middle of neck at Adam's apple
CHEST _		Measure under arms around the fullest part of chest and relax arms at your side
WAIST _		Measure around natural waistline
HIPS _	·····	Measure around the fullest part of your hips and buttocks
INSEAM _	·····	Measure from top of your inner thigh down to bottom of ankle
ARM LENGTH _		Bend elbow 90 degrees and place hand on hip Hold tape at center of back of your neck Measure across shoulder down to elbow and down to - waist
HEIGHT _		Measure from top of head to floor while standing straight

DRESS FOR SUCCESS: WOMEN'S MEASUREMENT WORKSHEET

HOW TO MEASURE: REMEMBER TO KEEP THE TAPE LOOSE

NECK		Measure around middle of neck at Adam's apple
CHEST		Measure under arms around the fullest part of chest and relax arms at your side
WAIST		Measure around natural waistline
HIPS		Measure around the fullest part of your hips and buttocks
INSEAM		Measure from top of your inner thigh down to bottom of ankle
ARM LENGTH		Bend elbow 90 degrees and place hand on hip Hold tape at center of back of your neck Measure across shoulder down to elbow and down to - waist
HEIGHT		Measure from top of head to floor while standing straight
DRESS HEIGHT		Measure from nape of neck to desired length
SKIRT HEIGHT		Measure from middle of waist to desired length

21 INTERVIEW ESSENTIALS: INTERVIEW PREP CHECKLIST

BEFORE INTERVIEW (1–2 DAYS)

- Research the company
 - What does the company do, produce, or create?
 - How long has the company been in business?
 - Who are the senior managers (CEO, COO, President)?
- Prepare 5 questions to ask the interviewer based on your research
- Prepare answers to list of 10 Frequently Asked Interview Questions
- Practice your introduction to the receptionist and greeting to interviewer
- Prepare and practice your elevator pitch
- Complete the Day/Night Before Checklist and Transportation
 Checklist
- Complete the Time Management Worksheet

DURING INTERVIEW (BEFORE MEETING WITH INTERVIEWER)

- Use the AWN Incredible 5-Point Check In Scale to assess your internal state
- Stay relaxed using visualization and mindful breathing
- Smile and say hello when meeting anyone that walks by
- Turn your phone off or to silent

DURING INTERVIEW (WHILE MEETING WITH INTERVIEWER)

- Use a firm handshake
- Listen to interviewer's questions and don't speak until they are done talking
- Focus your answers on your strengths and transferrable skills
- Stay positive: don't say anything negative about former employers or coworkers
- Use appropriate language: don't use slang
- Keep discussion on benefits you'll bring to employer and your skills related to job
- Do not make up answers or say anything that isn't true

END OF INTERVIEW

- Ask the interviewer the date a decision will be made
- Ask for the interviewer's business card

FOLLOW-UP

- Send a thank you email or mail a written note within 1 day of the interview
- If no word, email or call on the date that the interviewer said a decision would be made
- Complete Interview Reflection Checklist to identify ways to improve in next interview

INTERVIEW ESSENTIALS: DAY/ NIGHT BEFORE CHECKLIST

Check	the circle next to the item when it is completed.
	On my calendar, I entered an event with a name, location and person I'm meeting into my Google Calendar
	I picked out my clothes and shoes
	I checked that my clothes and shoes are clean and don't need repairs
	I washed my clothes and cleaned my shoes if they needed cleaning
	I charged my phone
	I gathered the following items for my appointment:
	☐ Resume
	□ References
	□ Paperwork:
	□ Book(s):
	□ Notebook
	I put all the items in a folder or bag
	I placed the folder or bag where I can easily see it when I leave
	I need to eat breakfast, lunch, or dinner before I leave Yes No
STOP F	IERE
	I have the food items I need to make my meal Yes No
STOP H	IERE
	I made a list of the food items I need to buy
	I went grocery shopping the afternoon before my appointment
	I have completed the Transportation Checklist (below)

INTERVIEW ESSENTIALS: TRANSPORTATION CHECKLIST

I am traveling by car			
	I have enough gas in my car to get home and back		
	I know where I will park		
	I have money for garage parking or change for the meter		
l ar	n traveling by public transportation		
	I know which bus route to take		
	I know which bus stop to stop and get on		
	I know the bus schedule		
	I have money for bus fare		
ľm	getting a ride or taking Access		
	ave confirmed the day and time with my driver or pickup he with Access at least one day to pickup		

INTERVIEW ESSENTIALS: 10 FREQUENTLY ASKED INTERVIEW QUESTIONS

1.	Can you tell me about yourself?
2.	What are your key strengths/skills?
3.	What are your weaknesses?
4.	What kind of environment would you like to work in?
5.	If I were to call your references, what would they say about you?
6.	When reading the job description, what interested you in this position?
7.	Can you give me an example of a difficult situation and how you dealt with it?
8.	What are your career goals?
9.	What do you know about the organization?
10	. Why should we hire you?

INTERVIEW ESSENTIALS: ELEVATOR PITCH OVERVIEW

Imagine, you're scheduled for interview for a job that you really want. Upon your arrival, you're instructed to take the elevator to the HR Department on the top floor. At the next stop, to your great surprise, the doors open and the President of the company enters the elevator! Right now, you need a quick and easy way to introduce yourself and summarize how your skill sets are a good match for the organization.

An "Elevator Pitch" is a prepared introduction of 60 seconds or less that summarizes who you are, what you do, and how you can benefit an employer. Your pitch can be used at networking events and social gatherings. It can also be used as the foundation of an introductory email, a cover letter, or a social media profile.

An effective elevator pitch answers these three questions:

- What have you done and what can you do?
 - Include any awards, recognitions, and certifications that you've received as well as transferable work skills and areas of strength.
 - If you are in school, include information on your major, clubs memberships, people you admire, and favorite subjects.
 - Words that are good for explaining what you can do are:
 - adept at...
 - proficient in...
 - accomplished...
 - expertise in...
 - savvy...
- What are your best skills and abilities?
 - Be specific on what you do best.
 - Consider areas where are you most confident.

- Focus on positive feedback that you've received about your work.
- Words that are good for explaining your skills are:
 - have a knack for...
 - talented at...
 - effective at...
- What would you like to do?
 - You need to communicate what you want so the person will know how to help you. Do you:
 - want help with a job reference?
 - want to schedule an informational interview?
 - need to do well in an interview?
 - Words to use that communicate what your needs are:
 - gain exposure to the industry...
 - hoping to find a role in...
 - suggestions as to how I can...
 - looking for opportunities to develop my skills...
 - insight on how I can apply...
- What type of job do you want?
 - Explain what motivates you and why the work is meaningful to you outside of the paycheck.
 - o Ask yourself:
 - Who do I want to help or inspire?
 - Who benefits from my work?
 - Why do I enjoy this line of work?
 - Words that are good for explaining why you want this type of job:
 - because...
 - on behalf of...
 - I'm inspired by...
 - I believe...

The delivery of your elevator pitch might feel awkward at first, but with practice, you will feel more confident and it will feel more natural and authentic. So, practice—a lot. And remember when speaking, a smile on your face will put a smile in your voice.

The following are ways you can practice and improve your Elevator Pitch.

- Practice in front of a mirror to watch your facial expressions.
- Record your speech with your phone and replay later to hear how you sound.
- Videotape yourself with your phone so you can replay later to see how you look.
- Practice saying your speech to someone you respect and ask for their feedback.

FI EVATOR PITCH SAMPLES

15 seconds

I am seeking an internship in the restaurant industry so I can start my career as a chef. My eventual career goal is to become a fully-qualified and experienced professional restaurateur with the longer-term aspiration of running my own business.

30 seconds

I am a sophomore at the ABC High School, and I am interested in a career as an engineer. As a member of the school Robotics Club, I worked as part of a team to design and build several robots. I also completed an internship at a robotic design firm where I assisted in multiple departments including engineering, research and development, marketing, and distribution.

60 seconds

I believe that my background and experience have provided me with the skills necessary to excel in the role as a production assistant. I have almost two years of television production experience from my internship at The X Show, where I was exposed to all aspects of TV production. I made such a strong impression the first summer, I was invited back and given a role with more responsibility. I am currently working part time for a production company in an assistant role and I was given an opportunity to help edit several episodes of a show that the company produces. I have a reputation for getting things done and always with a smile. I love working in the TV industry and want to learn and get experience in every way possible.

INTERVIEW ESSENTIALS: ELEVATOR PITCH WORKSHEET

LIST DETAILS ABOUT THE JOB YOU WANT.			
Field			
Position			
Location			
Dream Company/Companies			
LIST YOUR SKILLS, ACCOMPLISHMENTS AND WORK			
EXPERIENCE THAT IS RELEVANT TO THE JOB.			
Use the back of this worksheet if you need more space.			
ANSWER THESE QUESTIONS:			
Who are you?			

What do you do?			
What would you like to	o do?		

INTERVIEW ESSENTIALS: INTERVIEW REFLECTION CHECKLIST

	Excellent!	Room for improvement	do-over
Several days before:			
I researched the company			
I prepared 5 questions from my research			
I prepped answers for 10 frequently asked questions			
I practiced my elevator pitch			
I checked that my clothes were clean/in good repair			
I brought my clothes to dry cleaner (if needed)			
The day before:			
I cleaned my nails/got a manicure (gals)			
I got a haircut			
I practiced my greeting for the receptionist			
I practiced my greeting for the interviewer			
I added the interview date/time on my Calendar			
I estimated time travel on Google Maps			
I washed my clothes if they were dirty			
I picked up my clothes from dry cleaners (if needed)			
The night before:			
I put my resume/references/papers in a bag/folder			
I checked that my shoes were clean			
I shined/cleaned my shoes (if needed)			

	Excellent!	Room for improvement	I need a do-over
I charged my phone			
I got 8 hours of sleep			
The morning of:			
I showered/washed my hair/brushed my teeth			
I shaved (guys)/put on make up (gals)			
I ate a healthy breakfast or lunch			
I did relaxation/stress management exercises			
I remembered my bag/folder with my documents			
I put money for transportation in my wallet			
Before the interview:			
I arrived 15 minutes early to the interview			
I turned off my cell phone			
I said hello to anyone I met			
I greeted the receptionist			
During the interview			
I greeted the interviewer			
I shook the interviewer's hand with a firm handshake			
I didn't interrupt the interviewer			
I stayed on topic			
I was relaxed and confident			
I smiled			
I asked for a business card at the end of the interview			
Follow-up:			
I sent a thank you email or sent a card in the mail			
If I didn't hear back, I called 1 week after the interview			

INTERVIEW ESSENTIALS: AWN AMBASSADOR JOB DESCRIPTION

OVERVIEW

The AWN Ambassador's function is to be a representative as a candidate in the Workplace Readiness Workshop at events and conferences where AWN is an exhibitor or is a featured organization. Ambassadors speak to the general public and to potential candidates and their families to share their experience as a candidate in the Workplace Readiness Workshop.

KEY RESPONSIBILITIES

- Attend events and conferences as a representative of AWN
- Answer questions about and share their experience as a candidate in the workshop
- Create and deliver an "elevator pitch" that summarizes the essential elements the workshop
- Maintain proper business casual work attire as the AWN Ambassador

DESIRED SKILLS

- Basic keyboarding abilities preferred but not required
- Knowledge of and experience creating/using word processing documents and spreadsheets preferred but not required

MANDATORY JOB REQUIREMENTS

- Currently enrolled in AWN's Workplace Readiness Workshop
- Arrival no later than thirty (30) minutes prior to start of event
- Ability to attend events and conferences with minimal support

- Ability to lift and/or move up to twenty-five (25) pounds
- Ability to stand, walk, sit, use hands and fingers, and reach with hands and arms
- Ability to adhere to AWN policies and procedures
- Ability to follow instructions in various forms (written, oral, or pictorial)
- Knowledge of basic safety and security procedures

QUALIFICATIONS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed above are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

RATE OF PAY

\$10.50 per hour

22 CONNECTING WITH COWORKERS: MAKING A GOOD FIRST IMPRESSION WHEN STARTING A NEW JOB

As the saying goes, you never get a second chance to make a first impression, and research has proven this to be true. Within the first few seconds of meeting someone, people form assumptions about us based on what we wear, how we speak, and our general attitude. In the workplace, these first impressions can have a long-term impact on our reputation and ultimately determine how successful we are in our career.

Below are ways you can make a positive first impression when starting a new job. Practicing these tips every day will help you develop good workplace habits, which will help solidify your reputation with your coworkers and supervisors.

Keep your attitude positive

The best defense against the daily stressors that we experience in our job is to maintain a positive attitude. Proactively managing our stress helps us stay us calm and focused. Practicing gratitude for job and our loved ones helps us appreciate what we have. Smiling often improves our mood and is appreciated by everyone at work.

Be mindful of formal and informal workplace policies

Become familiar with general office procedures. Learn about the daily office routine and the way that your coworkers like to maintain their environment. Do they like music on or off? Do they like speaking loudly in the hallways, or is it quiet and reserved? As a newcomer, it is your responsibility to observe and adapt to your new work environment as much as possible. When you don't know something, ask for help. Don't assume, that's when drama starts.

Get to know your coworkers

Work is not a social gathering place, but you should be friendly with all of your coworkers and remember something about them. After meeting a coworker for the first time, make sure you remember their name. If this is difficult, keep a notepad and write down each name as you learn it along with some distinctive information about the person. Here's an example: Dave, works in the stockroom. Tall and has dark hair. Likes Anime. Worked here 5 years and a good person to ask questions.

Try to go to lunch or take a break with a coworker. Try to find a workplace "buddy", someone that knows what's going on and will keep you informed of what is happening at work. But be mindful with whom you associate. The office gossip or troublemaker are not coworkers that are well liked or respected, so if you hang out with one, your coworkers might see you as a gossip or a troublemaker too.

Watch your manners

Say thank you to the people that help you and say please when making a request. Do not tell off-color jokes. Do not get into petty arguments.

Listen carefully

Really listen to what others are saying. Be mindful and attentive to their words. Let your coworkers know that you appreciate and value their opinion. Make eye contact when this is possible. "We have two ears and one mouth so that we can listen twice as much as we speak." ~ Epictetus

Watch what you wear

To make a good impression, your clothes need to match the culture of your workplace. Make sure what you wear is clean and in good repair. Follow the company's dress code as much as possible, and don't ever dress too casually. A good rule to follow is: *Don't dress for the job you have. Dress for the job you want.*

Watch what you say and how you say it

The words you say will play a large part in the first impression you make. Be kind, respectful, and truthful when speaking. Don't participate in office gossip. Don't use slang or off-color phrases. Choose your words carefully, because everything you say will be judged. "When you want to say anything, think like Buddha: If you propose to speak, always ask yourself, is it true, is it necessary, is it kind."

23 NETWORKING AND LANDING A JOB: INFORMATIONAL INTERVIEW ESSENTIALS

WHAT IS AN INFORMATIONAL INTERVIEW?

An informational interview is a process used to gather career information from professionals. Your goal is not to ask for a job, but rather to gain firsthand information about a specific occupation, job and/or organization from someone with an insider's perspective.

WHY CONDUCT AN INFORMATIONAL INTERVIEW?

An informational interview helps you accomplish several things.

- You make in-person connections with working professionals.
- You obtain a great deal of information about a career of interest and the types of skills you'll need to do the job effectively. All of this data is excellent information to include on a resume and use as the foundation of a social media profile.
- You gain insight into the hidden job market, employment opportunities that are found by referrals and are not advertised or posted.
- You gain confidence in talking with people.

WHAT ARE THE STEPS IN USED IN SCHEDULING AN INFORMATIONAL INTERVIEW?

- Identify a professional that's employed in your field of interest or at a company where you would like to work.
- Contact the person.
 - Explain why you are seeking personalized information about their field.
 - Ask if you can meet at their worksite for about twenty to thirty minutes.

- Send an email confirmation the day the interview is confirmed.
- Call your contact again no later than 24 hours prior to the start time of your meeting.
- Show up at least 15 minutes early.
- Take notes about important information that you discover during the interview.

NETWORKING AND LANDING A JOB: INFORMATIONAL INTERVIEW CONTACT LIST

Below list the prospective professionals that you would like to meet. These can be people that you know, referrals from friends, or professions that you found by browsing the internet.

LEAD 1
Organization
Person's Name/Title
Business Address
Phone Number
LEAD 2
Organization
Person's Name/Title
Business Address
Phone Number
LEAD 3
Organization
Person's Name/Title
Business Address
Phone Number

LEAD 4 Organization _____ Person's Name/Title _____ Business Address _____ Phone Number ____ LEAD 5 Organization _____ Person's Name/Title _____ Business Address _____ Phone Number ____

NETWORKING AND LANDING A JOB: INFORMATIONAL INTERVIEW SCRIPTS AND CORRESPONDENCE

The best chance of success in scheduling an interview is with someone that you already know or have a personal referral for. You can also be successful in scheduling a meeting with someone that you don't have a connection with, but you will need to prepare and practice your introduction before contacting the person.

Below is a sample script that you can use to introduce yourself to someone you haven't met or don't have a referral for. The text in square brackets is where you can revise the script according to your own narrative.

SAMPLE TELEPHONE SCRIPT

[Ms. Jones], my name is [George Michael], and I am enrolled in the Workplace Readiness Workshop with Autism Works Now. This program is helping me to learn the skills I need to get and keep a job. I have learned how to network as part of the program, and I am very interested in finding a job at a [movie theatre]. Because of your many years of experience as an executive with [Pacific Coast Cinemas], I would very much appreciate a chance to meet with you for career advice for someone like myself who is trying to find their first job. I know you are busy, but I only need twenty minutes out of your schedule. Would you have time to meet with me soon to discuss the aspects of your job? When would be a convenient date and time to come by the theatre to talk with you?

If you spoke over the phone, you'll need to send a very brief email to confirm the day and time of your meeting. Start your email by saying you appreciate their time and include your telephone number in the closing of your email to make it easy for the contact to get in touch with you. This should be sent no later than 24 hours after the meeting is confirmed.

SAMPLE EMAIL SCRIPT CONFIRMING YOUR MEETING

Dear [Ms. Jones],

Thank you for taking time out of your busy schedule to speak to me over the phone this afternoon. I am confirming our meeting on [April 10 at 1:00pm] at [the Pacific Coast Theatre in Redondo Beach].

I look forward to meeting with you.

Sincerely,

[George Michael

310 555 1234]

SAMPLE TELEPHONE SCRIPT CONFIRMING YOUR MEETING

Contact: This is [Ms. Jones].

You: Hello [Ms. Jones]. This is [George Michael]. I am calling to confirm our appointment at 1:00pm tomorrow.

Contact: Hello [George] Yes, we are confirmed for 1:00 tomorrow. Check in with the front desk when you arrive.

You: Thank you. I look forward to meeting with you.

Contact: Thank you. I'll see you tomorrow. Good bye.

You: Good bye.

TELEPHONE ETIQUETTE TIPS

When you call, remember:

- Practice what you are going to say so there are not a lot of 'ahhs', 'umm's' and pauses.
- Smile so it will come through in your voice.
- Use appropriate language.
- Do not talk to quickly, too slowly, too quietly, or too loudly.
- Do not chew gum, eat, smoke, or drink during your conversation.
- If you are leaving a message for a return call:
 - Make sure that the message on your voicemail message is professional and gives a favorable impression of who you are.

- Make sure your voicemail isn't full and can receive messages.
- o If someone else is going to answer your phone, make sure they know that you are expecting a call and they are pleasant and polite when they speak with the caller.

TIPS FOR WRITING THANK YOU NOTES

Your note should be short and friendly. It can be a card that you mail or sent as an email. If you are mailing a card, choose one with a simple "Thank You" on the front on good quality notepaper with a matching envelope. This should go out no later than 24 hours after the meeting happened.

'THANK YOU' LETTER FORMAT

Date: Use the date the note is being sent.

Salutation: Address as Mr. or Ms. with the person's last name unless

you knew them before the interview.

Paragraph 1: Thank the individual for taking the time to meet with you.

Paragraph 2: Share something you gained from your meeting.

Paragraph 3: Thank the individual again and express interest in working in his or her field or with their organization in the future.

Closing: Use "Sincerely," or "Yours Truly" and add your name.

SAMPLE 'THANK YOU' NOTE

April 10, 2017

Dear [Ms. Jones],

Thank you for taking the time to discuss your job as [Manager of the Pacific Coast Theatre] and talk about your organization. It was a pleasure meeting you and [getting a behind the scenes look at a movie theatre].

The information you shared provided me with a new perspective of the position, a better understanding of the requirements of the job, and an increased interest in finding a job [in any capacity with a movie theatre].

Again, thank you for your time. I appreciate the information you shared with me and I look forward to the possibility of one day becoming an associate [at a movie theatre just like yours].

Sincerely,

[George Michael]

NETWORKING AND LANDING A JOB: INFORMATIONAL INTERVIEW WORKSHEET

Person Interviewed:	Date of Interview: Organization: Phone Number:	
Person's Title:		
Address: [insert rule]		
	Email:	
QUESTIONS TO ASK AT THE IN	NTERVIEW e a []?	
What is a typical day like for yo	pu?	
What kind of skills would I nee	d to be successful in this industry?	
What is a typical entry-level salaries progress in five years?	salary in this profession? How do the	

What do you like most and least about your job?	
What preparation would you suggest for someone interested in enterin	ng this field?
What do you wish you had known before you entered your career?	
Can you recommend anyone that I can contact about job opportuindustry?	ınities in this
May I contact you in the future if I have any further questions?	
Remember, at the end of the meeting: Thank the person for their time. Ask for a business card.	
QUESTIONS TO ASK YOURSELF AFTER THE INTERVIEW 1 Is this a career I would be interested in? (circle one) YES NO	
If yes, why?	
If no, why not?	

2 What action can you take now to prepare yourself to achieve this goal?
Education:
Training:
Experience:
Community involvement:
Activities:
3 What action are you already taking to achieve your career goals in this field?
4. What skills were mentioned in the interview that you already possess and can be added to your resume?

NETWORKING AND LANDING A JOB: NETWORKING WORKSHEET

Referrals are the best source of job leads. Write down a list of people that you know and along with their job title. Teacher/Subject Counselors Parents, Neighbors and Family Friends Friends and Acquaintances Volunteering is a good way to gain work experience and expand your network of professional contacts. List five issues that you are most passionate and organizations that are doing work in this area. **Organization** Issue

Internships provide excellent opportunities for entry-level jobs and ways to learn about the inner workings of the company. List five companies where you would like to work and the type of internship you would like.

Company	Type of	Type of Internship	
to connect to profe owners with compa Do a Google search the website or your	ssionals in your field anies that have jobs for upcoming job fai	xers are excellent places of interest and business in your field of interest rs in your area and check nmerce to find the dates	
Job Fairs			
Organizer of Fair	Date and Time	Location	
Chamber of Commerc	ce Mixers and Events		
Event Name	Date and Time	Location	

When attending a professional event, remember the following:

- Smile!
- Dress professionally matched to the culture of the companies at the event.
- When attending a job fair, bring at least 20 copies of your resume.
- When meeting recruiters, ask about job and career opportunities.
- Confidently recite: 30 and: 60 Elevator Pitch.
- Get a business card for everyone you meet; on the card, write down the date and the event where your meeting took place.
- At the end of a conversation, thank the person for their time.
- Write down important notes immediately after your meeting so you won't forget important details and information.
- Follow up all meetings with a thank you note or email.
- For recruiters, sent a short note every couple of weeks to check in and let them know that you are interested and available.

NETWORKING AND LANDING A JOB: SOCIAL MEDIA OVERVIEW

Your social media presence is not just a personal outlet. It is also your brand that identifies who you are, what you like to do, and the type of activities you like to participate in.

REASONS WHY YOU SHOULD HAVE A SOCIAL MEDIA PROFILE

- Employers regularly screen the social media sites of prospective job candidates and some see it as a red flag if the person has no social media presence.
- It's a good way to promote your skills, talents, and abilities.
- It's a good way to highlight honor roll awards and competition medals.
- It's a good way to connect to coworkers outside of the office.
- Many companies maintain a presence on many social media sites, so you should "like" the pages of any organizations where you'd like to work; checking these sites regularly is a good way to gather information about those organizations.

FOUNDATION OF A POSITIVE SOCIAL MEDIA PRESENCE

- Because what you post on social media represents you, make sure that all of the information on your profile is accurate and current.
- Do not post anything that could be viewed negatively by a future employer because it could impact your ability in being hired.
- Use the privacy settings to limit what other people can post on your profile and to prevent you from being tagged in other people's posts and pictures.
- Review the profiles of professionals you respect to see how they format their profile and what information they include.
- Make sure that your picture is recent, your hair was recently cut and is washed and combed. Men should be clean shaven.

RECOMMENDED PERSONAL SOCIAL MEDIA SITES

Facebook is one of the most popular social sites with over 1.79 billion active monthly users from around the world. When you become a friend with someone on Facebook, you both can view what they post and share articles, photos, and videos on each other's page. In the "About" link on your profile page, you can list your education and employment information. **Minimum age requirement: 13**

Twitter is a news and social networking service where users can post 140-character messages called "tweets". It has over 313 million active users and is popular with many celebrities, politicians, and social activists. In addition to posting tweets, you can "follow" other users to view their tweets. **Minimum age requirement: 13**

Pinterest is photo-sharing website where users can upload, save, sort, and manage images, known as "pins", which can be organized in folders sorted by a central topic or theme. When you have a Pinterest page, you can follow the pages and browse the contents of the pages of other users. If you are creative or have a special talent or skill, a Pinterest profile can be used as an online portfolio to display your artwork and projects. **Minimum age requirement: 13**

RECOMMENDED PROFESSIONAL SOCIAL MEDIA SITES

Monster and CareerBuilder are two of the most visited employment websites in the United States and around the world. Both sites allow users to search their job listings and company profiles and post online resumes. They also allow users to sign up for their online, career-advice newsletter and offer free services like resume critiques. **Minimum age requirement for both sites: 13**

LinkedIn is a business and employment-oriented social networking service with more than 467 million members including more than 40 million students and recent graduates in over 200 countries and territories. LinkedIn users can search their job listings, post a professional profile, and view information about potential employers. LinkedIn also allows users to post updates about their activities, share information, articles, and join "groups" that are focused on specific interests and topics. **Minimum age requirement: 18**

Indeed is a worldwide employment-related search engine of job listings that are aggregated from thousands of websites, job boards, staffing firms, associations, and company career pages. The site allows users to search their listings for available job openings and to post their resume online. **Minimum age requirement: 14, but adult supervision required for users under 18**

24 UNDERSTANDING THE WORKPLACE: WORKPLACE HIERARCHY CHART

Management Employees—Level 1

Chief Executive Officer Chief Operating Officer General Manager

Executive Employees—Level 2

President
Vice President
Executive Director
Chief Technical Officer
Chief Financial Officer
Community Relations Manager
Treasurer
Assistant Manager

Entry-Level Employees—Level 3

Administrative Assistant
Cashier
Sales Associate
Stock Clerk
Trainee
Intern

Non-Administrative Employees—Level 4

Security Guard
Custodian
Gardener
Foreman
Maintenance Worker

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UNDERSTANDING THE WORKPLACE: LABOR LAW OVERVIEW

EMPLOYMENT CONTRACTS

Legally binding agreement between an employer and an employee regarding a term of employment. The agreement can be oral, written, or implied.

AT WILL EMPLOYMENT

An at-will employee can quit or be fired at any time for any reason that isn't illegal under state and federal laws. An employee cannot legally be fired for exercising their rights. If an employee is fired, it is up to the employer to show good cause for termination of the individual's employment.

INDEPENDENT CONTRACTORS

People who are self-employed in an independent trade, business, or profession in which they offer their services to the public are considered independent contractors. Independent contractors that earn more than \$400 in a year must pay quarterly self-employment (SE) taxes based on their income. SE taxes are similar to the social security and Medicare taxes paid by employed workers.

EXEMPT VS NONEXEMPT

Nonexempt employees are typically paid an hourly wage, have a set work schedule, and are covered under all FLSA regulations like minimum wage laws and overtime regulations. *Exempt* employees are excluded from all FLSA rules. These are typically employees in executive, supervisory, professional, and outside sales jobs that draw a set salary and have a work schedule with varying hours.

FEDERAL INCOME TAX

Employers generally withhold federal income tax from an employee's wages. Upon being hired, a form W-4 is completed by the employee and this information is used to determine the amount of federal income tax that is withheld from each paycheck. Workers that make over \$400 in a year must report their earnings to the Internal Revenue Service (commonly known as IRS) each year by April 15.

STATE INCOME TAX

In all but ten states (Alaska, Florida, Nevada, New Hampshire, South Dakota, Tennessee, Texas, Washington, and Wyoming), workers are required to pay an annual state income tax that is due on April 15 of each year.

SOCIAL SECURITY AND MEDICARE TAXES

Employers also deduct social security and Medicare taxes from each employee's paycheck.

FEDERAL LAWS

In the United States, the United States Department of Labor administers and enforces federal laws covering workplace activities for about 10 million employers and 125 million workers. These are listed below.

Wage and Hours

The Fair Labor Standards Act (FLSA) sets the standard for wages and is administered by the Wage and Hour Division (WHD) of the US Department of Labor. It establishes overtime pay of one-and-one-half times the regular rate of pay when an employee works over 40 hours in one week, but there are no overtime pay requirements for hours worked on weekends or holidays unless the employee has exceeded working 40 hours. The FLSA establishes 14 years of age as the minimum age for employment, limits the number of hours that children under the age of 16 can work, and forbids the employment of children under the age of 18 for jobs deemed too dangerous. The Wage and Hour Division also enforces the labor standard provisions of the immigration and Nationality Act that applies to aliens working in the under certain immigrant visa programs. The current federal minimum wage standard is \$7.25.

Family and Medical Leave Act (FMLA)

Administered by the WHD, the FMLA requires employers of 50 or more employees to give up to 12 weeks of unpaid, job-protected leave to eligible employees for the birth or adoption of a child or for the serious illness of the employee or a spouse, child, or parent.

Workplace safety and health

The Occupational Safety and Health (OSH) Act is administered by the Occupational Safety and Health Administration (OSHA). It covers safety and health conditions for most private-sector and all public-sector employees to guarantee employees are free from being exposed to recognized, serious hazards in the workplace.

Whistleblower and retaliation protections

OSHA administers the "whistleblower" protection provisions of twenty-two states. Under this law, an employee may file a complaint with OSHA if they believe that they have received discrimination or retaliation for exercising any right afforded by OSH. An employee must file a complaint about any health or safety issues within 30 days after the occurrence of the alleged violation.

Worker Adjustment and Retraining Notification Act

This federal law mandates that workers being laid off be given a written 60 days' notice before the date of mass layoffs or plant closings. A worker that does not receive notice per the law may seek damages for back pay and benefits for up to 60 days depending on how many days of notice they received.

Harassment

Harassment in the workplace based on race, color, religion, sex, national origin, age, and disability in any form is prohibited by federal law. It becomes unlawful when the offensive conduct becomes a condition of continued employment or the conduct is severe or pervasive enough to create a work environment that a reasonable person would consider intimidating, hostile, or abusive. An employer is automatically held liable for harassment by a supervisor that results in a negative employment action such as termination, failure to promote, or be hired. An employer is also held liable if it was known or should have been known about the harassment and they failed to take prompt and appropriate corrective action. The Equal Employment Opportunity Commission (EEOC) handles administration and enforcement of laws covering harassment.

Sexual harassment

Sexual harassment includes unwelcome sexual advances, requests for sexual favors, remarks about a person's sex, and other verbal or physical harassment of a sexual nature. The victim or abuser can be either a male or female and can be the victim's supervisor, supervisor in another area, a coworker, or non-employee.

STATE LAWS

State regulations vary from state to state and the regulations for the state where you work. Below are the laws as they apply in the state of California:

State minimum wage rates

If the state rate is higher than the federal rate, the state rate would apply. In California, the minimum wage is \$10.00 for employers with less than 25 employees and \$10.50 for employers with 26 or more employees.

Minimum rest periods

A paid ten-minute rest period is required for every four hours worked. This does not apply for employees that work less than three and a half hours in a day.

Minimum meal periods

An employee is entitled to an unpaid half-hour meal period after five hours of work. If an employee works six hours or fewer, an employer and employee may consent to waive the meal period. For a work day of over ten hours, an employee is entitled to a second meal period of no fewer than 30 minutes.

Payday requirements

The minimum that an employee must be paid is at least twice during each calendar month, but there are variations on this law per the occupation. Some occupations that are excluded include executive, administrative, farm, and labor contract workers, or an employee of a motor vehicle dealer that is paid on commission.

State unemployment insurance benefits

The Federal-State Unemployment Insurance Program provides temporary financial benefits to unemployed workers. Each state

administers their own program within guidelines established by federal law. Benefit amounts are based on a percentage of an individual's earnings over a recent 52-week period up to a maximum amount established by the state for up to 26 weeks. The funding for the program in most states is provided by a tax imposed on employers. Benefits paid to recipients must be reported on a federal income tax return.

Worker's compensation

Workers' compensation (also known as workmans' comp) is a state-mandated insurance program that provides financial benefits to employees who suffer job-related injuries and illnesses. The federal government administers the program which provides replacement benefits, medical treatment, vocational rehabilitation, and other benefits, but each state establishes the rules and regulations for the workmans' comp program in their state. In general, an employee with a work-related illness or injury can get workmans' comp benefits regardless of who was at fault. In exchange for these guaranteed benefits, employees usually do not have the right to sue their employer in court for damages they've incurred due to their injuries.

FILING A GRIEVANCE

- Wage and Hour Division: www.dol.gov/wecanhelp/howtofile complaint.htm
- Family and Medical Leave Act: Call 866 487 9243
- OSHA: www.osha.gov/workers/file_complaint.html or call 800 321 6742

AUTISM WORKS NOW Prepare and Practice

UNDERSTANDING THE WORKPLACE: AMERICANS WITH DISABILITIES ACT (ADA) OVERVIEW

WHAT IS THE AMERICANS WITH DISABILITIES ACT (ADA)?

- Civil rights law that prohibits discrimination against individuals with disabilities in all areas of public life
- Purpose is to make sure that people with disabilities have the same rights and opportunities as everyone else
- Signed into law by president George W. Bush in 1990
- Divided into five titles (or sections) that relate to different areas of public life
 - Title I: Employment—we will only be discussing this
 - Title II: State and Local Government
 - Title III: Public Accommodations
 - Title IV: Telecommunications
 - o Title V: Miscellaneous Provisions

TITLE I: EMPLOYMENT

- Designed to help people with disabilities access the same employment opportunities and benefits that are available to people without disabilities
- Applies to employers with 15 or more employees
- Requires employers to provide reasonable accommodations to qualified employees and applicants
- Reasonable accommodations are changes in the workplace that accommodate employees with disabilities without causing the employer "undue hardship, too great a difficulty or expense"
- Regulated and enforced by the US Equal Employment Opportunity Commission (EEOC)
- Enforced by the US Department of Justice

WHAT IS A DISABILITY UNDER THE ADA?

- Individual with a disability is someone who has:
 - Physical or mental impairment that substantially limits one or more major life activities
 - Must have documentation of a disability or impairment
 - No complete list of disabilities covered by the ADA, but EEOC published documents that would easily be considered a disability within the meaning of the law. These include:
 - autism
 - intellectual disabilities
 - medical conditions: diabetes, cancer
 - mobility impairments requiring the use of a wheelchair
 - post-traumatic stress disorder
 - cerebral palsy
 - multiple sclerosis

HOW DOES THE ADA AFFECT INDIVIDUALS IN THE WORKPLACE?

- Employers are required to provide reasonable accommodations for a job, work environment, or the way things are done so individuals with disabilities can enjoy equal access to the workplace and enjoy the same benefits that are available to non-disabled individuals.
- "Reasonable accommodations" must be tailored to the needs of the individual and the requirements of the job.
- Accommodations must be agreed to between the employer and the employee.

QUESTIONS TO CONSIDER WHEN DECIDING ON ACCOMMODATIONS FOR AN INDIVIDUAL WITH AUTISM

- What limitations does the employee with ASD experience?
- How do these limitations affect the employee's job performance?
- What specific job tasks are a problem as a result of these limitations?
- What accommodations are available to reduce or eliminate these problems?
- Are all possible resources being used to determine the accommodations?
- Can the employee with ASD provide information on possible accommodation solutions?
- Do supervisory personnel and employees need training regarding ASD?
- Once accommodations are in place, would it be useful to meet with the employee to evaluate the effectiveness of the accommodations and to determine whether additional or alternative accommodations are needed?

SAMPLE OF SUPPORTS THAT WOULD BE CONSIDERED REASONABLE ACCOMMODATIONS FOR MOST EMPLOYERS

Supports to assist with speaking and communicating

- Allow an employee to provide written responses instead of verbal responses
- Allow an employee to bring an advocate to a performance review or disciplinary meeting

Executive functioning/time management supports

- Divide large assignments into smaller tasks
- Use a wall calendar to help emphasize dates
- Develop a color-code system to organize files, projects, or activities

- Use a job coach to teach/reinforce organization skills
- Provide a "cheat sheet" of high-priority activities, projects, and people
- Provide written instructions for tasks
- Help an employee remember the faces of coworkers by providing a directory with pictures and providing coworkers with name tags
- Provide written instructions of tasks and projects
- Allow additional training time for learning new tasks

Supports in working with supervisors

- Allow a supervisor to prioritize tasks
- Provide a work buddy to help the "learn the ropes"
- Provide weekly or monthly meetings to reflect on the employee's performance, discuss any workplace issues, and target any areas that need improvement
- When there is a change in the employee's supervisor, allow old and new supervisor to keep open their channels of communication to support the employee during the transition

Sensory supports

- Allow an employee to use a hand-held squeeze ball
- Provide noise-cancelling headphones to reduce noise to help the employee focus
- Relocate an employee's office away from audible or visual distractions
- Change out fluorescent interior lighting
- Allow telecommuting when possible

Stress management

- Allow an employee to make telephone calls for support
- Modify employee's work schedule

On-the-job social skills supports

- Provide a job coach to help understand social cues
- Help employee "learn the ropes" by providing a mentor
- Use training videos to demonstrate appropriate social cues
- Make attendance at social functions optional

How do you negotiate for a reasonable accommodation?

- An employee is responsible for informing or disclosing their disability to their employer and can request reasonable accommodations that they need to do their job.
- An employer and employee must engage in what the law calls a "flexible interactive process" to discuss and agree accommodations that are effective and practical.

What is an undue hardship exception?

 The ADA does not require employers to make accommodations that would be considered an undue hardship or any changes that would impose a significant cost or impact upon the business.

Am I required to disclose that I have a disability?

- No, an employee is not required to disclose disability to their employee.
- To benefit from the protections provided under the ADA, the employee must disclose their disability. If there is no disclosure, there are no ADA protections.

How should I disclose my disability?

- Disclose disability on a "need-to-know" basis
- Provide details about disability as it applies to your workrelated accommodations
- Disclose to an individual who has authority to grant request
- Supervisor needs to be informed of your disability-related needs so they can provide the necessary supports and judge your job performance fairly.

Can an employer discriminate against an employee because of a disability?

- No. The ADA forbids discrimination when it comes to any aspect of employment, including:
 - hiring
 - firing
 - promotions
 - layoffs
 - pay or wages
 - job assignments
 - benefits
 - training

What questions can and can't an employer ask in regards to an employee's disability?

- How the employee can perform the job, with or without a reasonable accommodation
- An employer can't ask a job applicant to answer medical questions or take a medical exam before extending a job offer.
- An employer can't ask if an applicant has a disability.
- After being hired, an employer can only ask medical questions or require a medical exam for documentation to support an employee's request of accommodations.

AUTISM WORKS NOW Prepare and Practice

UNDERSTANDING THE WORKPLACE: CONFLICT RESOLUTION STRATEGIES

THOMAS-KILMANN (TKI) STRATEGY

Accommodate

This strategy is a form of 'giving in' and letting the other person in the conflict have their way.

Pros: It quickly resolves the conflict.

Cons: The person that is doing the accommodating may become resentful.

Avoid

This strategy postpones resolving the conflict indefinitely.

Pros: Time may help the conflict may resolve itself.

Cons: The conflict and bad feelings may increase the longer the conflict is left unresolved.

Collaborate

This strategy requires integrating multiple ideas to help resolve a conflict.

Pros: If effectively used, a solution will be reached that is acceptable to everyone.

Cons: It takes time and may be difficult to get all parties to agree.

Compromise

This strategy requires all parties to give up something in order to find a solution that is acceptable to all parties.

Pros: Once reached, the solution will seem fair to all parties.

Cons: It takes time and may be difficult to get each person to give up something.

Compete

This strategy pits coworkers against one another and has a definite winner and loser in the resolution of the conflict.

Pros: This works best in an emergency or crisis situation when time is of the essence in finding a solution.

Cons: It puts people against one another, and the loser will probably harbor resentment.

AUTISM WORKS NOW Prepare and Practice

UNDERSTANDING THE WORKPLACE: CONFLICT RESOLUTION STRATEGIES

INTEREST-BASED RELATIONAL (IBR) APPROACH

Ground rules

Encourage people to:

listen with empathy and see the conflict from each other's point of view
explain issues clearly and concisely
use "I" rather than "you" statements so no one feels attacked
be clear about their feelings
remain flexible and adaptable

Technique

Step 1. Make sure good relationships are a priority

Treat others with respect and acknowledge their viewpoint even if you don't agree. Be mindful during your discussion—stay calm, exercise acceptance, and be patient.

Step 2. Separate people from problems

Separate the issue from the person. Put personal feelings aside and address only the issue that is causing the conflict.

Step 3. Listen carefully to different interests

Keep the conversation courteous and don't blame the other person. Ask for the other person's perspective to identify the issue that the person thinks is causing the conflict.

Step 4. Listen first, talk second

Listen to other people's points of view without defending your own. Make sure that each person has finished talking before speaking. Identify what the person thinks is the issue and ask questions if you need clarification.

Step 5. Determine out the facts

Be fair and balanced in the gathering of information. Acknowledge the other person's feelings. Make sure the person feels listened to and has been a part of the discussion.

Step 6. Explore options together

By this point, the conflict may have already been resolved once everyone's views have been heard and understood, but it's important to be open to an alternate position. If needed, brainstorm ideas and be open to all suggestions to come to an agreement that will result in a satisfying outcome.

AUTISM WORKS NOW Prepare and Practice

UNDERSTANDING THE WORKPLACE: AWN RULES FOR DATING COWORKERS

DON'T DATE YOUR BOSS

Most employers have a policy that prohibits direct supervisors from dating their subordinates, and this is for good reason. If the relationship ends badly, a disgruntled employee could claim a hostile work environment and sue the company for harassment. A manager–subordinate romance can also create a perception of favoritism, which can lead to tension among coworkers that report to the same manager.

YOU CAN ONLY ASK YOUR COWORKER OUT ONE TIME

If you want to ask out a coworker, you only have one chance. If you continually ask out a coworker after being told no the first time, the coworker could claim a hostile working environment and report the incident to HR. The consequence of these actions might get you a bad reputation at work or, if the incident is serious, result in you being fired from your job.

AVOID PUBLIC DISPLAYS OF AFFECTION (PDAS)

If you are dating someone at work, it isn't considered professional to kiss or hug in front of your colleagues. These actions can make other people uncomfortable or possibly make others jealous.

DISCLOSE TO YOUR COMPANY

It's best to disclose to your supervisor when you start dating a coworker. Letting your boss know about your relationship will keep you out of the workplace rumor mill and avoid the awkward situation when everyone at work finds out that you're a couple.

SET BOUNDARIES

Spending all your time with a boyfriend and girlfriend might not be good for your relationship. If you ever starting dating a coworker, it's ok

to schedule time for by yourself and with other friends to share in the hobbies and activities that you enjoy most.

PLAN FOR THE ENDING

Relationships do end, which can be a problem if you were seeing someone that you also see every day at work. This could seriously impact your job, especially if the relationship ends very badly. Before you ask out a coworker, just remember that you're mixing business with pleasure. If the relationship works out, that's great, but if it doesn't, it could create a bad situation at work that might be impossible to fix.

AUTISM WORKS NOW Recall and Review

25 WORKSHOP REVIEW

Name:				
Date:				
Name three things we	e did in the Roundtable	e Discussion.		
1				
3.				
Name three things we	e did in Prepare and Pr	actice.		
1.				
What were some upc	oming events that we	discussed?		
•				
·	do before the next wo	•		
5.				
List at least one thing	you learned or know a	about someone else.		
Candidate name	Other person	What you learned		
	_			

AUTISM WORKS NOW Recall and Review

26 WORKSHOP QUIZ

Name:	
WORK	SHOP QUIZ 10/6/16
	False: Everything I'll be learning in the workshop will help me keep a job.
	True
	False
On the	5-Point Scale, I'm calm when I'm at a level:
	5
	1
	3
An inte	rview should take approximately:
	15 minutes
	1 hour
	2 hours
How ea	rly should I get to an appointment?
	Is hould arrive at the exact time I need to be at my appointment.
	15 minutes
	1 hour
What ca	an I do when I start feeling stressed?
	Mindful breathing
	Close my eyes and count to 10
	Stretch my body
	All of the above

AUTISM WORKS NOW Field Trips and Guest Speakers

27 WORKSHOP SESSION REVIEW: WORKPLACE HABITS AND EXPECTATIONS

WORKPLACE HABITS AND EXPECTATIONS

Courtesy of the Miller Career and Transition Center in Reseda, California

- Work is not what you see on television; work is not like school.
 Work is not like home; work is like...well work!
- Focus on greatness and believe in yourself. You can do it!
- Have a positive attitude—nothing is more important. You are in charge of your attitude! Be friendly, kind, courteous and customer service oriented!
- Take initiative, stay focused, stay busy, and be responsible for your work.
- Follow the lead and instructions given to you by your supervisor.
- Follow all equipment and workplace safety guidelines.
- Dress appropriately in clean clothes without holes, rips, or stains.
- Use proper hygiene: wash and comb your hair, clean your nails, shower, and apply deodorant. Men should shave daily.
- Remember, you're at work and not on a date so act appropriately.
- Work is work and not social time. Break time is for social time.
- Interact productively with you coworkers in a positive manner. You're a team player!
- Demonstrate respect to your coworkers and supervisors.
- Take constructive criticism in a professional manner.
- Advocate for yourself. If you don't know or are unsure, ask questions.

AUTISM WORKS NOW Recall and Review

28 WORKSHOP SESSION REVIEW: WORKSHOP SYLLABUS

MISSION OF THE WORKPLACE READINESS WORKSHOP

To help individuals on the autism spectrum acquire the skills they need to get and keep a job.

OUR BELIEFS

- 1. Individuals on the autism spectrum and with related learning differences can develop essential employment skills.
- 2. Individuals with autism deserve meaningful jobs that contribute to the well-being of their communities and provide a living wage.
- 3. Employers will be motivated to hire individuals with autism when they experience first-hand the positive contributions that these individuals contribute to the workplace.

INSTRUCTORS AND CONTACT INFORMATION

irst name, last name
Phone #
mail address
Vorkshop address
Vorkshop dates
Vorkshop times

CANDIDATE REQUIREMENTS

Candidates must have the ability to independently operate
a computer. If they need individualized computer support in
order to participate in class, it is their responsibility to make
arrangements to provide their own classroom aide.

 Candidates are expected to complete assigned homework by the due date. Work assigned outside of class is designed to reinforce the concepts that are presented in class. To get as much out of the workshop as possible candidates should complete all assignments by the due date.

MISSED SESSIONS

There is no refund for missed sessions. Upon request, candidates will be given access to or copies of the materials that were distributed in class.

AUTISM WORKS NOW Recall and Review

WORKSHOP SESSION REVIEW: WORKSHOP EXPECTATIONS

In order for our community to operate smoothly and conflict-free, the following are the expected behaviors of candidates participating in any AWN class and activity.

Every member of our community deserves respect. All members are expected to be respectful at all times towards all others in their words, thoughts, and actions at all times. No exceptions!

Candidates are expected to arrive on time and ready to learn.

Community members will be asked to leave the class if they:

- break the "respect everyone at all times" rule
- behave in a way that disrupts class

Candidates may be allowed to return to class if they can calm themselves down and apologize for their behavior.

Looking at your phone or surfing the web during class instruction is not being mindful. *Cell phones are to be turned off and put away and computers may be used for instructional purposes only.* A candidate that chooses not to follow this rule may be asked to leave the class.

Conversations and questions unrelated to classroom discussions are permitted during breaks, before, and after class. Candidates that engage in off topic conversations during class discussions will be directed back to the topic of the classroom conversation.

Outside food may not be eaten in class. Any candidate that brings food to class will be asked to leave the class and return after they have finished eating.

Everything you are learning in the workshop will help you reach your goal of getting and keeping a job. *Have fun and enjoy yourselves!*

AUTISM WORKS NOW Recall and Review

29 FIELD TRIP RECAP—SAMPLE

BEST BUY FIELD TRIP RECAP 11/10/16 With Manager, Brian Wilson

What are the various jobs at Best Buy?

- Seasonal Cashier: this is how Brian started at Best Buy
- Customer Assistance: checking receipts, checking on safety
- Inventory: online and receiving merchandise from trucks
- Merchandising: creating look and feel of store
- Sales Associates
- Administrative: accounting
- Geek Squad

What are the traits that successful employees of Best Buy have in common?

- They enjoy what they do.
- They have passion for serving customers.
- They find satisfaction in solving problems.
- They strive to meet the expectations of customers.
- Advice: Customers are allowed to have a bad day. Employees aren't.

If I were going to apply for a job at Best Buy, what advice would you give me?

- Make sure that working at Best Buy is something you would enjoy.
- Don't be motivated to take a job for the paycheck.
- Money is a necessity but be motivated to work doing something you like.

What is a typical day like at Best Buy?

- Each day is different, but the goal for associates is to ask questions of customers to help them find what is needed:
 - What brings you into Best Buy?
 - Are you replacing an item or is this the first time buying?
 - If you are replacing, how long since you last replaced?
 - o What will you use it for?

What types of jobs did you have before you worked at Best Buy?

- Best Buy was his first job and he has worked there for eight years.
- Started at 17 as a seasonal cashier. Wanted to be a lawyer, so left to go to school. Returned when he finished school. He's been back for five years.
- Plans to return to school to finish his law degree.

Do you offer full and part time jobs at Best Buy?

• Yes. Also, seasonal and year-round.

Do you receive company discounts?

• Yes, and vendors also give employees discounts, sometimes better than store. Reason is to have the employees use the merchandise then promote it to customers.

Instructor materials

- Assessments
 - Work Smarts Group Spreadsheet
 - Interest Inventory Spreadsheet
- Roundtable Discussion
 - Icebreaker Ouestions
 - Inspirational Quotes
- Prepare and Practice
 - Dress for Success Presentation Template: Can I Wear This To Work?
 - Conflict Resolution Role-Playing Scenarios
- Field Trips
 - Sample Questions for candidates

Assessments

WORK SMARTS GROUP SPREADSHEET

After candidates complete their Work Smarts assessment, the results are tallied, color coded, and compiled on a Google Sheet. The spreadsheet is then shared with the group so everyone can see who has similar learning style and interests. It is also projected on screen during class so the group can view it together. The following is an example spreadsheet.

Cathy	Clark	Lucy	Parker	Steven	Wyatt
Music / 27	People / 25	Word / 27	Body / 30	Picture / 27	Body / 29
People / 24	Nature / 24	Body / 26	People / 30	Self / 24	Nature / 24
Body / 23	Picture / 24	People / 26	Music / 29	Body / 22	Picture / 24
Self / 22	Logic / 21	Picture / 26	Word / 29	Music / 22	Music / 21
Picture / 21	Self / 21	Nature / 26	Nature / 29	Word / 20	People / 21
Word / 20	Body/ 20	Music / 22	Logic / 28	Logic / 19	Self / 20
Logic / 19	Music / 20	Self / 23	Picture / 28	People / 19	Logic / 16
Nature / 19	Word / 19	Logic / 21	Self / 26	Nature / 16	Word / 14

Assessments

INTERESTS INVENTORY SPREADSHEET

After candidates complete the Interests Inventory, the results are tallied and similar interests are color coded. The information is compiled on a Google Sheet and this is shared with the group to help candidates identify what interests they share with other members of the group. It is also projected on screen during class so the group can view it together. The following is an example spreadsheet.

	Cathy	Clark	Lucy	Parker	Steven	Wyatt
Do in free time	Talk to friends Browse Web Take a walk	Music	Gaming Be with pets	Computer Movies Shop	Art Computer Write	Computer Music Cook
Favorite school subject	Art History Science	Art	Art Science History	Art Choir English	Band PE History	Math Language Arts
Favorite books	Manga Animals Fiction	Animals	Photography Architecture Travel	Hunger Games Harry Potter	Fairy tales Disney	Disney Cooking Travel
Sports, hobbies	Drawing Cooking	Animals	Hiking Photography Painting	Collecting Soccer Running	Swimming Soccer Track and field	Soccer Baseball Swimming
Internet	YouTube	YouTube	YouTube Google	YouTube Facebook	YouTube	YouTube Google
Do for long time	Movies Television	Travel Games	Computer Read	Movies Music	Disney Movies	Swim Run

Roundtable Discussion

ICEBREAKER QUESTIONS

Icebreaker questions are used to help candidates get to know one another better and to help them learn information about members of the group. The best icebreaker topics are ones that are appropriate to discuss at work. The following is just a partial list so add new questions that are appropriate for your group.

What pets do you have or would you like to have?

What is your favorite vacation and why?

What is your favorite type of food and favorite restaurant?

Describe the best meal you ever ate.

Is there any person living or dead that you would like to meet?

Name three items that you would take with you if your house was burning down.

What skill would you like to learn?

If money was no object, what would you buy?

If you had \$10,000, what would you spend it on?

If you could be granted a superpower, what would it be?

What is your favorite movie?

What is your favorite TV show?

If you could choose an imaginary friend, who would you choose and why?

If you were stranded on a desert island, what three things would you want to have with you?

What is your favorite cartoon and why?

If you had your own talk show, who would be your first three guests?

Roundtable Discussion

INSPIRATIONAL QUOTES

Inspirational quotes are read at the beginning of class and how the statement applies to work is discussed. The goal is to convey important workplace information in short, easy statements so candidates can remember what they've learned after they finish the workshop. There are a limitless number of inspirational quotes that are easy to find in a Google search. It's best to use a quote that relates to the topic being covered in Prepare and Practice.

CONNECTING TO COWORKERS

"I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel." Maya Angelou

How this is connected to work: Your coworkers will like you more if you have a positive attitude and are respectful at all times.

"Great minds discuss ideas; average minds discuss events; small minds discuss people." Eleanor Roosevelt

How this relates to work: You'll want to be the average range when speaking to coworkers. Not everyone has a great mind like yours and coworkers won't always be as interested in your special interests as you are. Small minds gossip and talk about others when they aren't there and this isn't appreciated or respected by others.

INTERVIEW ESSENTIALS: PERSEVERANCE

"If you're trying to achieve, there will be roadblocks. I've had them; everybody has had them. But obstacles don't have to stop you. If you run into a wall, don't turn around and give up. Figure out how to climb it, go through it, or work around it." Michael Jordan

How this relates to work: Don't give up—it takes a lot of time and effort to find a job.

"I've missed more than 9000 shots in my career. I've lost almost 300 games. 26 times, I've been trusted to take the game-winning shot

and missed. I've failed over and over and over again in my life. And that is why I succeed." Michael Jordan

How this relates to work: Don't give up—it takes a lot of time and effort to find a job.

"There are no mistakes in life. There are only learning opportunities." Susan Osborne

How this relates to work: If you make a mistake at work, don't be upset, learn from it.

LANDING A JOB: PREPARATION

"Success occurs when opportunity meets preparation." Zig Zigler How this relates to work: In order to get a job, you need to prepare.

LANDING A JOB: STARTING A NEW JOB

"You can learn new things at any time in your life if you're willing to be a beginner. If you actually learn to like being a beginner, the whole world opens up to you." Barbara Sher

How this relates to work: You will need to be in your job for some time before you are good at it.

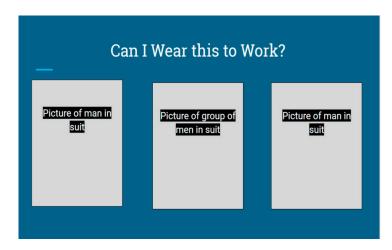
Prepare and Practice

DRESS FOR SUCCESS PRESENTATION TEMPLATE: CAN I WEAR THIS TO WORK?

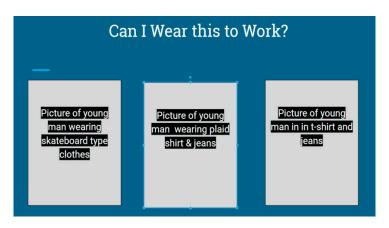
The attached presentation template was created on Google Slides and includes placeholders where pictures can be inserted. A Google search using "Images" is an easy way to locate pictures that can be used in your presentation. Under the Fair Use rule, you do not need to ask permission from an author or copyright holder when using copyrighted materials for educational purposes.

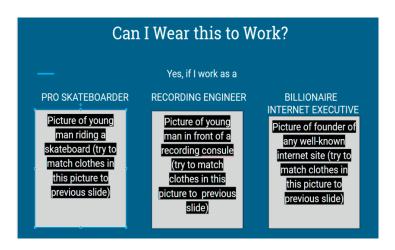
The month you are covering Dress for Success, add slides with men's and women's attire that matches the culture of the company you'll be visiting for your field trip. For example, if the month you'll be using the presentation you're scheduled to visit a pet supply store, the men's and women's slide should include people wearing polo shirts and khaki pants.













Prepare and Practice

CONFLICT RESOLUTION ROLE-PLAYING SCENARIOS

The goal of the exercise will be to have candidates practice both the TKI and IBR conflict resolution strategies.

TKI STRATEGY

Avoid

Accommodate

Complete

Compromise

Collaborate

INTEREST-BASED RELATIONAL (IBR) APPROACH

- Step 1. Make sure good relationships are a priority
- Step 2. Separate people from problems
- Step 3. Listen carefully to different viewpoints
- Step 4. Listen first, talk second
- Step 5. Determine the facts
- Step 6. Explore options together

HOW TO FACILITATE THE ACTIVITY

Read through a scenario and discuss the options using both techniques.

TKI: Discuss the pros and cons of each strategy Choose the strategy that would end the conflict

ABI: Discuss how each step can be implemented

Decide on the best solution to end the conflict

SCENARIOS

Below are some scenarios that can be used in conflict resolution roleplaying activities using the TKI and IBR conflict resolution techniques. You can also create your own scenarios. Ask candidates for suggestions. If they feel comfortable, encourage them to share a conflict they experienced in their own life and use it as one of the scenarios. All of the scenarios included are related to work, but for a class of middle and high school students, they will most likely have very little experience as an employee. These students will find the activity more meaningful if it is related to a conflict they experienced at school, at home, or out in the community.

Scenario 1

You are working in an upscale music store. One of your coworkers makes fun of your clothes all the time. The coworker is not a very good dresser and you could easily make fun of the way the coworker dresses.

Scenario 2

Your coworker listens to music on his computer with headphones on. However, he often ends up going to sleep and snoring loudly, which irritates his coworkers.

Scenario 3

You work in an office and share a cubicle with Sally, who likes to talk a lot about politics. You do not share her opinions and find her political views to be extreme. You like Sally and want to get along with her, but her political beliefs are so far away from yours that you are starting to have a hard time stopping yourself from saying anything that opposes Sally's beliefs.

Scenario 4

You're waiting for a ride outside of work when you observe two of the company security workers loading boxes of paper into a van and driving off. You've seen this happen more than once and suspect the guards may be stealing. They are quite large and tough looking.

Scenario 5

You are the secretary for a large bank, and the bank manager is in a meeting. You have been instructed to take messages for all of the manager's calls and tell the callers that he will return their call when he is out of his meeting. A customer calls and demands to talk with the bank manager, but you do as you are told and ask to take a message. The man gets angry and starts using abusive language towards you.

Scenario 6

You share an office with two other coworkers. One coworker, Jamal, likes to talk a lot about his family and personal life. Your other coworker, Blake, used to listen politely, but he is becoming increasingly annoyed every time Jamal starts to discuss his personal life. You find Jamal's monologues amusing, but you are also aware that Blake is slowly getting angrier and angrier. Jamal is also getting irritated with Blake. When he talks, he notices that Blake stares at the computer in an attempt to tune him out, and Jamal thinks this is very rude. You are sure that sooner or later your coworkers are going to have a major fight. You get along very well with both of our coworkers, but you don't want to get into the middle of anything.